



## FAQ - What to do after picture day...

We enjoyed your students and staff today! Thank you for allowing us the opportunity to serve your school.

Now that the original picture day is over, you may have questions. Included is information for your families, staff and students. This information will help ensure timely delivery of picture packages.

Families will have **48 hours** after the original picture day to order online at

[www.inter-state.com](http://www.inter-state.com) using the online order code 51065 V.

Once the 48 hours have passed, they will have to wait to receive the Second Chance order form that will come in a regular picture day package envelope for their student.

If Families have questions that you can't answer, they can reach us at:

Parent Email/Chat: <http://www.inter-state.com/support> or

<http://www.inter-state.com/callme>

Retake Picture Day – Your retake day is scheduled April 12<sup>th</sup>, if this is a problem, please call our local office.

Parents will receive the Retake picture day flyers via email two weeks before the date of the scheduled retakes. The Retake flyers will also have an online order code for families to use. The Retake Online Order code will only be useful if their student gets their picture taken on the retake date. They cannot use the Retake Flyer Online Order code for an original picture day order.

**Please direct parent or family questions to**

[www.inter-state.com](http://www.inter-state.com)

**Click the chat button on the lower right corner.**

As always, we look forward to our continuing partnership. If you have any other questions, please contact us at our local office!

*Candace Svendson & Inter-State Photography Team*